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We are pleased to announce the reopening of the Hergé Museum on Tuesday, May 19th. Measures have been taken for a pleasant visit, in complete safety and in compliance with the rules of social distancing

- As the Hergé Museum has a space of 3,600 square metres, it is possible for visitors to enjoy their visit without having to pass each other. The number of visitors is limited to ten per exhibition room. The number of people present simultaneously in the Bookshop will be limited to eight.
- No group visits (except families) are allowed at the moment.
- Visitors are invited to book their visit by contacting the Museum via email (resa@museeherge.com) or telephone (+32 (0)10 48 84 13).
- Entrance is via the main entrance which is equipped with automatic double doors. Specific markings are affixed throughout the Museum to cope with the arrival and circulation of visitors in order to respect the rules of social distancing.
- Plexiglas protective screens have been installed at the reception of the Museum and the Bookshop.
- Hydroalcoholic gel is available for visitors at the entrance and exit. Each visitor is required to disinfect his or her hands before entering and leaving the museum.
- Wearing a mask is strongly recommended for visitors.
- The cloakrooms are inaccessible, unless there is an exceptional request. Visitors are therefore invited to bring only small handbags.
- Access to the toilets will be regulated according to the rules of social distancing.
- The restaurant will remain closed until the authorities decide to reopen restaurants.
- Products for sale in the bookshop cannot be touched.
- On-site payments can only be made by credit or contactless cards. No cash!
- In order to reduce contact further, the Museum has an audio guide App which can be downloaded to a smartphone. Simply download the Musée Hergé application from the App Store or Google Play. The links are available on the Museum's website. Download the content in the desired language. You can unlock the content at the Museum by scanning a QR Code with the App. The audio guide is then fully operational.
- If you don't have a smartphone, it is still possible to use the audio guide provided free of charge by the Museum.
- All elements, supports and other objects accessible to the public will be cleaned and disinfected on a regular basis.